

MASTERCLASS

Recent Developments in Consumer Protection Law

The Mandela Institute proudly presents an exclusive in-person Masterclass led by **Prof. Jacolien Barnard**, with contributions from leading experts in consumer protection and data privacy. The masterclass offers practical insight into the latest developments shaping consumer protection law in South Africa.

Special Guests:

- **Ahmore Burger-Smidt** – Director and Head of Data Privacy Practice, Werksmans Advisory Services and Werksmans Attorneys
- **Queen Munyai** – CEO, Consumer Goods and Services Ombud (CGSO)

Topics include:

- The Purpose and Application of the Consumer Protection Act 68 of 2008
- Direct Marketing and the New Opt-Out Registry
- Consumer Protection in E-Commerce: Recent Developments and Emerging Challenges
- Defective Goods and Consumer Redress under the CPA

More than a learning opportunity, this interactive masterclass provides a unique platform to engage directly with Prof. Barnard and distinguished guest contributors, exchange perspectives with fellow practitioners and stakeholders, and participate in discussions that bring current consumer protection challenges to life. Through meaningful dialogue, shared experiences, and professional networking, participants will gain insights that extend well beyond the formal programme, enriching both the learning experience and their professional practice.



Prof. Jacolien Barnard

Visiting Professor | Wits School of Law

Event Details



Date

19 August 2026



Time

09:00 to 15:00



Venue

University of the Witwatersrand, West Campus, Braamfontein



Cost

R3,999 per person
Early Bird Rate: R3,299 (Register by 7 August 2026)
Special Rates available for NGOs and Students



Registration Deadline

14 August 2026

REGISTER HERE

<https://bit.ly/4eBpjnh>

Navigate the changing consumer protection landscape with confidence

Enquiries: Magda Janse van Noordwyk
magda.jansevan Noordwyk@wits.ac.za | 011 717 8468